



Notice to All Accredited Repair Shops

Glass Repair First – FAQ and Tool Update

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Following our previous communication [Glass Repair First - Timeline](#) (August 20, 2025), MPI has compiled questions received regarding Glass Repair First to be used as reference in the form of a [Frequently Asked Questions](#) page. MPI has also updated the [Glass Repair Evaluator](#) page which now includes a third page that can be printed and used as the evaluator. MPI has been working with a vendor to produce two samples that will be mailed out to all accredited Glass shops in the coming week.

If a shop would like a phone call from MPI to go over any questions regarding Glass Repair First please email the following mailboxes depending on your shop accreditation.

- Glass only shops can email GAU@mpi.mb.ca.
- Autobody & Glass only shops can email SRA@mpi.mb.ca.
- Customers with questions can phone our call centre who will be routed to our Glass Audit Unit or email GAU@mpi.mb.ca.